

# CITY OF MOUNT VERNON WATER DEPARTMENT CUSTOMER INFORMATION UPDATE

Circle One:

TURN OFF

TRANSFER

REQUIRED:

Name on Account: \_\_\_\_\_

Name of Person Filling Out Form: \_\_\_\_\_

Current Service Address: \_\_\_\_\_

New Service Address (if applicable): \_\_\_\_\_

New Mailing Address: \_\_\_\_\_

\_\_\_\_\_

Phone Number(s): \_\_\_\_\_ / \_\_\_\_\_

Date Current Service Address to be turned off: \_\_\_\_\_

Date New Service Address to be turned on (if Applicable): \_\_\_\_\_

If you are transferring, your current account must be paid up to date and the deposit on file must be at the current deposit amount. You will receive a bill for the current address up to the transfer date.

If you are closing your account, we will apply your deposit that is on file to your account after your final bill is generated. If your deposit does not cover your balance, we will mail you the amount due to the above mailing address. You are responsible for the balance remaining and have 3 months from today to clear up the balance. After the 3 months, legal action will be taken, and you will be responsible for any legal fees plus the remaining balance on the account. If your deposit covers your bill and there is a balance remaining from the deposit, we will mail you the remainder of the deposit to the address on this form.

I agree by signing that the information above is correct and understand that I am responsible for the balance remaining.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

NOTE: If you wish to have your account drafted and the account is not being turned off, please inform the office personnel for a separate form.